



**Pursuing  
Better  
Together<sup>SM</sup>**

**About Arch Accident & Health**  
Including Travel, Accident, Short Term Disability  
and Paid Family Leave

[archaccidenthealth.com](https://archaccidenthealth.com)

The Accident & Health team at Arch Insurance North America is a part of Arch Capital Group Ltd., which includes Arch’s insurance operations in the United States and Canada.

As a market-leading insurer, Arch Insurance provides a wide range of property, casualty and specialty insurance options for corporations, professional firms and financial institutions.

Since Arch was formed in 2001, we have grown in many ways: geographically around the world, through new lines of business and by increasing the size of our workforce. What hasn’t changed is our employees’ commitment to a common set of values that shape our behaviors and company culture.

As a part of our company culture, we embrace our brand promise, Pursuing Better Together<sup>SM</sup>, which encapsulates how we do business at Arch Insurance. It is an approach that is based on collaboration, responsiveness and a genuine commitment to continually raising the bar.

## FINANCIAL STRENGTH

When you work with Arch, you are working with a financially sound company. You can trust us with your business.



For the latest ratings, visit [archinsurance.com](https://www.archinsurance.com)

In 2022, Arch Insurance (NASD: ACGL) was added to the S&P 500.



## Awards & Recognitions

We have an exceptional team and have been recognized with the following awards<sup>2</sup>:

- International Business Awards - 2024
- PC360 Insurance Luminaries Awards - 2024
  - Coverage Innovation
  - Technology Innovation
- Business Intelligence Group Award for Best Places to Work - 2024
- Business Intelligence Group Award for Excellence in Customer Service - 2024

<sup>2</sup> PropertyCasualty360 Insurance Luminaries: <https://bit.ly/3zj53Gv>  
 International Business Awards® : <https://stevieawards.com/IBA/>;

Business Intelligence Group Best Places to Work: <https://bit.ly/3B29JRK>;  
 Business Intelligence Group Excellence in Customer Service: <https://bit.ly/3vaxX6i>;

The Accident & Health division of Arch Insurance is committed to providing competitive products and services by improving the client experience through technology and a vertically integrated platform. We will work with you and your clients to find the right solutions for accident and health products.



**THE ARCH DIFFERENCE**



Growth Minded



Superior Service



Relationship Oriented



Broad Array of Solutions



Collaboration

## INSURANCE PLANS AND SERVICES

### Participant Accident Insurance

- Non-Profit Organizations (Religious, Community, Social Services)
- Camps (Day camps, Overnight camps, Sports camps)

### GAP Medical

### Supplemental Health Insurance

**Paid Family and Medical Leave (PFML) / Short Term Disability**

**Travel Insurance** (Annual Multi-Trip, Single Trip, Vacation Rental)

### Employee Accident Insurance

- Business Travel Accident
- 24-Hour (Business & Pleasure)
- Full Occupational
- Commutation

### Student Accident

- K-12 Accident
- Study Abroad
- University Global Travel

### Industries and Groups We Serve

Amateur Sports Leagues (Youth Sports)

Associations

Community Groups (i.e. Church Groups, Social/Civic Clubs)

Construction

Educational Institutions

Emergency Personnel and First Responders

Energy

Financial Institutions

Hospital Volunteers

Hospitals and Healthcare Systems

Independent Contractors / Gig Economy

Law Firms

Manufacturing Companies

Municipalities

Non-Profits

Private Equity

Public Entities

Real Estate

Religious Groups

Travel Groups and Tour Operators (G/I)

Universities and Colleges

Youth Groups

## OUR EMERGENCY ASSISTANCE SERVICES

Many of our insurance plans include 24/7 emergency assistance services, with which you are a phone call away from trained multilingual and medical personnel to advise and assist you quickly and professionally in a medical emergency. Additional staff is available to help with general travel assistance needs as well.

| Travel Assistance                           | Medical Assistance                                   | Emergency Transportation Arrangements      | Global Risk Intelligence            |
|---|--|--|-------------------------------------|
| Emergency Travel Arrangements               | Worldwide Medical Referrals                          | Emergency Medical Evacuation               | Risk Maps                           |
| Transfer of Funds                           | Monitoring of Treatment                              | Medically Necessary Repatriation           | Incident Briefs / Situation Reports |
| Replacement of Lost/Stolen Travel Documents | Relay of Insurance and Medical Information           | Repatriation of Deceased Remains           | Country Risk Reports                |
| Legal Referrals                             | 24-Hour Health Information                           | Return of Dependent Children               | Risk Publications                   |
| Language Services                           | Updates to Family, Employer and Home Physicians      | Emergency Medical Reunion                  |                                     |
| Message Transmittals                        | Medication and Vaccine Transfers                     | Emergency Political or Security Evacuation |                                     |
|   | Replacement of Corrective Lenses and Medical Devices |  |                                     |

To learn more, visit us at [archaccidenthealth.com](https://archaccidenthealth.com)

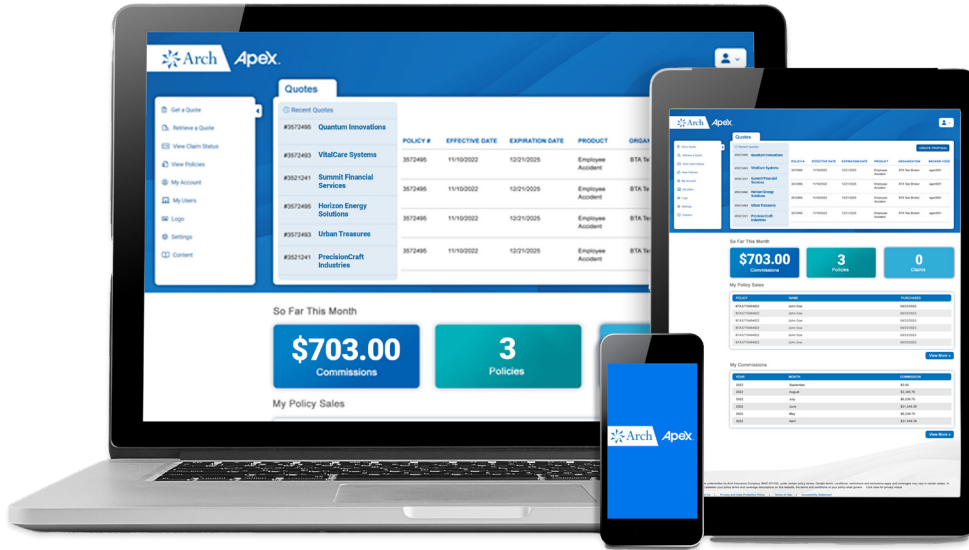
**General Contact Info**  
[archaccidenthealth.com](https://archaccidenthealth.com)  
 855 951 2328  
[accidentandhealth@archinsurance.com](mailto:accidentandhealth@archinsurance.com)

**Rebecca Raisley**  
 Vice President of Distribution  
 Accident & Health  
 C: 484 645 4840  
[rraisley@archinsurance.com](mailto:rraisley@archinsurance.com)

**Robert Loper**  
 Regional Sales Director  
 Accident & Health  
 D: 484 229 8026  
[rloper@archinsurance.com](mailto:rloper@archinsurance.com)

**Malcom Bettis**  
 Regional Sales Director  
 Accident & Health  
 C: 845 309 9195  
[mbettis@archinsurance.com](mailto:mbettis@archinsurance.com)

## OUR APPROACH TO TECHNOLOGY



As a technology-forward company, Arch can help you improve efficiency and create an exceptional client experience. We do this by offering the following:

- A simple, flexible and transparent online quoting and fulfillment system
- A platform that allows you to scale your A&H book of business
- A digital experience that allows you to more efficiently manage your in-force book of business
- A combination of an industry leading digital platform with traditional face-to-face support

### REINVENTING AND ENHANCING YOUR SERVICE

The Arch online experience will change how you serve the Small, Middle Market and Specialty business segments. This is a vastly under served market, often because traditional underwriting and issuing policies are inefficient.

**We are changing that.**

## PORTAL HIGHLIGHTS

### Quote, Bind and Issue in Minutes

Create a quote for your clients in just minutes. With basic client information, details about covered classes, and just a few questions, you can quickly create a quote for accident insurance.

### Immediate Access to Documents

In addition to premium amount quoted, you will have immediate access to an application to forward to your clients, the policy document with terms and conditions, and (if applicable) information on assistance services for travel-related plans.

### Access Open Quotes

Quickly look up quotes that are outstanding and open.

### View Policies & Claim Status

Easily access proposed policies to email to clients, as well as look up the status of claims. Immediate access to both is a valued aspect of maintaining client relationships.



[archaccidenthealth.com](http://archaccidenthealth.com)  
855 951 2328  
[accidentandhealth@archinsurance.com](mailto:accidentandhealth@archinsurance.com)